DATASHEET

Arctic Wolf Incident360 Retainer

Are You Prepared for a Major Cyber Attack?

It's no longer a question of if, but when a severe cyber attack will occur. As such, organizations need to be prepared for serious incidents with a proven response plan as well as access to a full-service incident response (IR) team to remediate the issue and get them back to business as quickly as possible.

Although traditional incident response retainers provide access to critical IR capabilities, organizations struggle to determine how many service hours they'll need to pre-purchase to ensure that they can respond to and recover from a severe incident. This challenge is further complicated by the need for organizations to allocate those service hours between proactive, readiness activities and possible emergency response.

A Better Retainer: Arctic Wolf Incident360

End-to-end IR coverage for one incident, no matter the incident type

Up to 70% savings on emergency incident engagements for Arctic Wolf customers

Incident preparation without sacrificing the ability to respond to an event

Full incident readiness including IR planning, a security assessment, and a tabletop exercise

Incident360 Retainer

The Arctic Wolf Incident360 Retainer is one-of-a-kind as it combines the ability to complete advanced incident readiness activities with end-to-end coverage for one incident. Organizations can rest easy knowing that no matter the incident type, they'll receive the remediation and recovery support that they need to get back to normal as quickly as possible.

End-to-End Incident Coverage

Coverage for one incident, including:

- **Containment:** to stop the spread of the attack
- **Forensics:** to determine the root cause
- **Remediation:** to eliminate the threat
- **Threat Actor Communication:** to negotiate with threat actors
- **Restoration:** to bring systems back to a pre-incident state

Advanced Incident Readiness

Minimize the impact of security events by completing critically important readiness activities. Including:

- Tabletop exercise
- IR Plan review
- Security assessment review

JumpStart Retainer

FEATURES:

- 4-hour response time SLA
- $325 hourly IR rate
- IR Planner
- Incident-specific runbooks
- Cyber Resilience Assessment

Incident360 Retainer

INCLUDES
JumpStart Retainer

FEATURES:

- Coverage for 1 Incident
- 3-hour response time SLA

Emergency Services Included:

- Forensics, containment, active monitoring, threat actor communication, remediation, and restoration*

Threat Intelligence

- Monthly updates on new threats and vulnerabilities

Incident360 Retainer Plus

INCLUDES
JumpStart Retainer
Incident360 Retainer

FEATURES:

Incident Readiness

- 3 Readiness touchpoints
  - Tabletop exercise
  - IR Plan review
  - Security assessment review

Rapid Response ADD-ON

- 1-hour response time SLA
- $295 hourly IR rate

*Up to 30 hours of Restoration is included

About Arctic Wolf

Arctic Wolf® is a global leader in security operations, enabling customers to manage their cyber risk via a premier cloud-native security operations platform. The Arctic Wolf Aurora™ Platform ingests and analyzes more than eight trillion security events a week to help enable cyber defense at an unprecedented capacity and scale, empowering customers of virtually any size across a wide range of industries to feel confident in their security posture, readiness, and long-term resilience. By delivering automated threat protection, response, and remediation capabilities, Arctic Wolf delivers world-class security operations with the push of a button.

For more information about Arctic Wolf, visit **arcticwolf.com**.

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